

# VISITOR REGULATIONS

Welcome to our pet event! To ensure a safe, enjoyable, and productive experience for all participants, we have established the following rules and policies. Please review these guidelines carefully.

## 1. General Admission Policies

- When entering the entrance to visit the event, you will have 2 options:
  - With the donation entrance option, you are contributing to rescue and shelter units. For every VND20,000 you receive 1 sticker and stick on the poster of the unit which you would like to donate. The total number of stickers will be counted every day to be converted into donation money to each shelter unit.
  - For visitors who have promotional codes from brands/companies participating in the event, you can input on the online registration form to get free entrance.
- Online & On-Site registration: Visitor(s) should receive a Confirmation Email with QR Code(s) upon your online registration via the official website.
- Show Management shall have sole discretion over admission at all times.
- Visitors under 12 years old must be accompanied by an adult. Visitors under 12 years old are not required to do online registration for their visit.
- Visitors above 60 years old are not required to do online registration when accompanying an adult. Visitors above 60 years old are required to do online registration if visiting alone (on-site staff will provide assistance if needed).
- Solicitation from visitors is prohibited at the event except by exhibitors within their booths.
- Business-appropriate attire is encouraged.
- Smoking, vaping, and alcohol consumption are not permitted within the event premises.

## 2. Regulations on Pets and Pet Owners

### 2.1 Regulations on Pets

- Dogs and cats must be on a leash at all times unless being carried, kept in a bag/backpack/trolley, or attending designated leash-free activities.
- Dogs and cats must have a vaccination book. No entry without it.
- Pets must be current on all vaccines: submit digital copies for online pre-registration and bring a hard copy to the event.
- Pets under 4 months old are not encouraged for safety reasons and may attend at their own risk.
- Dogs over 20kg must wear a muzzle.
- Dogs under 20kg don't need a muzzle unless aggressive. Muzzles are encouraged for safety.
- Pets must be under owner control at all times. Aggressive pets must be removed immediately.

## **2.2 Pet Owners' Responsibility**

- Pet owners must leash their dogs in public.
- Owners must ensure their pets don't exhibit excessive barking, bad behavior, or aggressiveness.
- Owners are responsible for their pets and must clean up after them using the provided pee pads and poop bags.
- Hygiene kits must be carried in case pets relieve themselves during the event.
- Failure to clean up after your pet will result in a VND500,000 fine per occurrence.
- Designated pet toilet areas are provided.
- Owners must take pets for a bathroom break before arriving.
- Pets brought to the event must be clean and healthy. Ticked or sick pets will be denied entry.
- By entering the event hall, all visitors fully indemnify the Organizer against any liabilities resulting from persons or animals. The Organizer reserves the right to refuse or remove anyone or any animal deemed a risk to the event.

## **3. Health and Safety – Emergency Procedures**

- In emergencies, follow staff and security instructions. Exits are clearly marked.
- First Aid: Available on-site. Contact any staff member if assistance is needed.

## **4. Code of Conduct – Respect and Inclusion**

### **4.1 Event Code of Conduct**

- All participants (exhibitors, visitors, speakers, sponsors, staff, contractors, and venue operators) must abide by the event's Code of Conduct.

### **4.2 Expected Behavior**

- All participants should:
  - Treat others with respect and value diverse views.
  - Be considerate and collegial.
  - Follow professional standards and laws.
  - Critique ideas respectfully.
  - Avoid personal attacks.
  - Respect the rules of the venue.

### **4.3 Unacceptable Behavior**

- Includes but is not limited to:
  - Harassment, bullying, threats, stalking, intimidation, microaggressions, or offensive comments.
  - Sexual harassment or inappropriate conduct.
  - Violence or threats.

- Possession of weapons or items that could be used as weapons.
- Discriminatory jokes or language.
- Vandalism or rule violations.
- Loud, lewd, or disruptive behavior.
- False reports or retaliation for reports.
- Other actions deemed inappropriate by Show Management.

## **4.4 Consequences**

– Offenders may be removed without refund, banned from future events, or reported to authorities. Compliance is expected upon request.

## **4.5 Reporting**

- Report concerns to Show Management or staff immediately.
- For questions before the event, email: [admin@eventure.com.vn](mailto:admin@eventure.com.vn)
- By registering, you agree to follow the Code of Conduct and accept possible removal for non-compliance.

# **5. Photography, Privacy, and Risk Acknowledgment**

## **5.1 Photography and Video**

- Organizers may record or photograph the event for promotion. Attendance grants consent to use your image/voice without compensation.
- Visitors must request permission before photographing booths.
- Exhibitors may only photograph their own products in the New Product Showcase.
- Press badges may be granted to authorized media.

## **5.2 Privacy Policy**

- Personal data from registration is used only for event purposes and not shared without consent.
- By registering, you agree to receive promotional updates (opt-out available anytime).

## **5.3 Liability Waiver**

- Attendees and exhibitors assume all event-related risks.
- You agree to indemnify the organizers and venue from any claims arising from participation.

## **5.4 Cancellation Policy**

- In the rare case the event is canceled, attendees will be notified promptly.

# **Contact Us**

- **Email:** [admin@eventure.com.vn](mailto:admin@eventure.com.vn)
- **Office Address:** 28 Thao Dien, An Khanh Ward, HCMC, Vietnam

**Thank you for your cooperation and support. We look forward to seeing you at the event.**